



# The York Water Company

June 2024

To York Water's service territory municipalities,

Water utilities across the United States are working to comply with the Environmental Protection Agency's (EPA) Lead and Copper Rule Revisions. We are completing a water service line inventory that identifies the lead service lines on the customer-owned side of the water service. If a lead service line is confirmed, York Water will replace those lines at no cost to the customer.

York Water is reaching out to customers asking for their help in identifying their service line material. Information on how to determine the material type is included within the materials we are providing and is available on our website.

The intent of this letter is to inform you that we are providing this communication to your residents, in anticipation of potential inquiries and to provide you with The York Water Company's contact information for this project. We also ask you to assist us to eliminate lead water services by posting the Helpful Resources below on your municipal website.

## Helpful Resources:

1. [Revised Lead and Copper Rule | US EPA](#)
2. [www.yorkwater.com/water-quality/service-line-survey](http://www.yorkwater.com/water-quality/service-line-survey)
3. York Water Service Line Inventory Survey



If there are opportunities for us to participate in upcoming community events where we can have representatives present to spread the word about our lead line replacement project, please reach out to let us know by contacting me at the email address below.

Thank you for your attention to this matter. Please reach out with any questions to myself or our customer service team by emailing [customer.service@yorkwater.com](mailto:customer.service@yorkwater.com) or calling 717-845-3601.

Sincerely,

*Shea A. Juergens*

Shea Juergens  
Director, Special Initiatives  
[sheaj@yorkwater.com](mailto:sheaj@yorkwater.com)  
717-714-6230